

TERMS AND CONDITIONS FOR VOLUNTEERS

- Participants must be at least 21 years of age on their program start date to Rewarding Volunteer.
- Applications will only be accepted on correctly completed official volunteer application forms. Faxed applications will be accepted.
- We will start to process your application only when we receive your program fee, which is due within 30 calendar days of the date you submit the online application. After 10 days, we will notify you in writing that your application has been canceled.
- In the event that you decide to cancel your program, we must receive a letter or e mail from you informing us of the cancellation. For cancellations done 30 days before the start program date or fewer, Rewarding Volunteer retains the 50% out of your total program fee. For cancellations done 31 days or more before the start program date, Rewarding Volunteer retains the 20% out of your total program fee.
- You must declare any pending or existing criminal convictions and provide details on your application form. A prior or pending criminal conviction may not prevent you from volunteering with us, but failure to disclose relevant information will result in immediate dismissal. This information will be kept in the strictest of confidence.
- Rewarding Volunteer reserves the right to refuse any application or reject a previously accepted application and the volunteer therein, in its absolute discretion and without giving reasons.
- Whilst Rewarding Volunteer do its best to grant requests from individuals wishing to volunteer with a friend / family member, Rewarding Volunteer can not guarantee that all such requests will be granted.
- Certain volunteer positions will require individuals to be easily identified and Rewarding Volunteer will provide suitable branded clothing which volunteers must wear when on duty.
- Once Rewarding Volunteer has approved your application, your details on placements, travel arrangements, etc. will be forwarded to you as soon as possible.
- Approximately four weeks before your arrival, Rewarding Volunteer will send you a travel kit which will include details of your volunteering

and any other relevant information. It is your responsibility to contact us if you have not received this information two weeks prior to your volunteering.

- Rewarding Volunteer shall not be liable for any injury or loss that might occur as a result of your participation in our programs. However, this does not affect your statutory rights.
- If you have any medical conditions or injuries that might prevent you from carrying out a particular duty, you must provide details of this on your application form. Furthermore, if your application is accepted, you must advise us of any medical condition or injury that occurs after you have submitted your application if this could have an impact on the volunteer duties that you are able to perform on the day. If you have a serious medical condition or are in any doubt you must consult your National Coordinator beforehand.
- You should bring any personal medication with you that you may need on the day.
- In the case of an emergency, Rewarding Volunteer may use the details provided by you to contact your home.
- Rewarding Volunteer will hold and use personal data supplied by you in connection with your volunteering experience to provide you with the services and information that you have requested and also for its administrative purposes.
- From time to time Rewarding Volunteer may need to share your information with its potential volunteers and associated organisations in order to fulfill its obligations to you. Rewarding Volunteer will only use your personal information for direct information campaigns on behalf of the Organization if your consent has been given.
- You accept that, by volunteering at Rewarding Volunteer, any footage or photographs taken during your participation may be used for our promotional purposes, without obtaining the participant's specific permission or making any remuneration to them. We may include their name, age, city, e mail address and the dates and nature of their program with us.